

**Customer Communication – 06th January 2021**

**Update: Coronavirus-COVID19 outbreak**

Dear customer

Earlier this week, as a result of the increasing number of coronavirus cases, new nationwide lockdown restrictions were imposed in England in addition to those already in place across the rest of the UK and Republic of Ireland.

The Government recognises the critical role the manufacturing sector and construction industry plays to the economy and we are pleased to announce that these latest restrictions will have no impact on our current working processes. Our manufacturing sites will remain fully operational, working within the guidelines laid out by Public Health England, ensuring a safe and secure environment for our colleagues, enabling them to protect their families and loved ones whilst continuing to support our customers and their product requirements.

In addition, the office based teams as well as our external sales team continue to work from home, in accordance with the latest guidelines, and will continue to provide the first class service levels our customers expect. All contact details remain unchanged.

We thank you for your support and understanding during these unprecedented times and wish you a Happy New Year and a prosperous 2021.



Steve Carter

*Sales and Commercial Director - UK & Ireland*

